- 7.5.1 Assessment of the achievement of results as outlined in the performance plant
- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.3 below) must then be used to add the scores and calculate a final KPA score.

## 7.5.2 Assessment of the CMCs

- (a) Each CMC should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CMC
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.1) must then be used to add the scores and calculate a final CMC score.

## 7.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

	Terminology	Description	Rating							
Level		!	1	2		3	4		5	
5	Outstanding	Performance far exceeds the								
	Performance	standard expected of an								
		employee at this level. The				.	0.0			Section Control
		appraisal indicates that the								
	1	Employee has achieved above				:- 			And the second second	
		fully effective results against all		٠						-
		performance criteria and		n :						4
		indicators as specified in the PA								
		and Performance plan and			; 					-
		maintained this in all areas of				6 				
		responsibility throughout the year.		1						A management
4	Performance	Performance significantly								-
4.	significantly	Above expectations								
	above	Performance is significantly					7 19			
	expectations	higher than the standard expected		;						
	·	in the job. The appraisal indicates				11				
:		that the Employee has achieved				4				
		above fully effective results		:						
		against more than half of the		"						
		performance criteria and					:			
:		indicators and fully achieved all							-	111111
		others throughout the year.		-					4	
3	Fully Effective	Fully effective Performance fully								
		meets the standards expected in				7	/ .	C		
-		all areas of the job. The appraisal			1					

		indicates that the Employee has				
		fully achieved effective results	á			
		against all significant performance				
-		criteria and indicators as specified				
		in the PA and Performance Plan.				
2	Not Fully	Performance is below the	,			
	effective	standard required for the job in				
		key areas. Performance meets				
		some of the standards expected	. 1			
		for the job. The				
		review/assessment indicates that				
		the employee has achieved below				
		fully effective results against more				
		than half the key performance				
		criteria and indicators as specified				
		in the PA and Performance Plan.				
1	Unacceptable	Performance does not meet the				
	performance	standard expected for the job.				
		The review/assessment indicates				
		that the employee has achieved	:			
		below fully effective results				
		against almost all of the				
		performance criteria and				
		indicators as specified in the PA				
		and Performance Plan.				
		The employee has failed to				
		demonstrate the commitment or				
		ability to bring performance up to				
		the level expected in the job			15	
		despite management efforts to		\		

encourage improvement.

- 7.7 For purposes of evaluating the performance of the Employee, an evaluation panel constituted by the following persons will be established –
- 7.7.1 Municipal Manager
- 7.7.2 Chairperson of the Audit Committee;
- 7.7.3 Ward committee member (on a rotational basis), where applicable
- 7.7.4 Member of the Executive Committee; and
- 7.7.5 Municipal Manager from another Municipality.

### 8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter: July – September 2017

Second quarter: October – December 2017

Third quarter: January - March 2018

Fourth quarter: April - June 2018

- 8.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 8.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

## 9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

#### 10. OBLIGATIONS OF THE EMPLOYER

- 10.1 The Employer shall -
- 10.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 10.1.2 Provide access to skills development and capacity building opportunities
- 10.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;

- 10.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time assistance to meet the performance objectives and targets established in terms of this Agreement.

## 11. CONSULTATION

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –
- 11.1.1 A direct effect on the performance of any of the Employee's functions;
- 11.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
- 11.1.3 A substantial financial effect on the Employer.
- 11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

## 12. MANAGEMENT OF EVALUATION OUTCOMES

12.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

- 12.2 A performance bonus of 5% to 14% of the inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.
- 12.3 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve months (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective assessment.
- 12.4 In the case of unacceptable performance, the Employer shall –
- 12.4.1 Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
- 12.4.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

#### 13. DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –
- 13.1.1 The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee; or
- 13.1.2 Any other person appointed by the MEC.

13.2 In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.

# 14. PERSONAL DEVELOPMENT PLAN: 2017/2018

Competency to	Institution	Responsibility	Time	Expected Outcome				
be addressed			Frame					
Property	Any Institution	Executive	3rd	Competency				
Management		Manager:	Quarter					
		PLED						
Performance	Any Institution	Executive	1st	Competency				
Management		Manager:	Quarter					
-		PLED						

# 15. GENERAL

14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.

14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

Thus done and signed at: Lebowakgomo on the: 27 July 2017

Acting Municipal Manager: Signature

Date

Date

Date