

LEPELLE-NKUMPI LOCAL MUNICIPALITY LAUNCHES LOCAL BATHO PELE FORUM

Lepelle-Nkumpi Local Municipality officially launched the Local Batho Pele Forum at Civic Centre Hall in Lebowakgomo.

The Local Batho Pele Forum will provide a platform for reporting, exchanging and sharing information and experiences on the implementation of the Batho Pele Programmes and other service-related challenges amongst stakeholders and sector departments in Lepelle-Nkumpi.

The responsibilities and objectives of the Batho Pele forum were outlined by Mr Mishack Mabunda, a representative from Limpopo Office of the Premier saying “Batho Pele is about moving the Public Service from a rules-bound approach that hinders the delivery of services to an approach that encourages innovation and is results-driven. In other words, instead of looking for reasons why the government cannot do something, we have to find better ways to deliver what people need”. said Mabunda

The Batho Pele belief set has been summarised by this slogan: “We belong, we care, we serve.” Batho Pele aims to ensure that all public servants put people first, and adhere to the following overarching framework:

- We belong: we are part of the Public Service and should work together and respect fellow colleagues
- We care: caring for the public we serve-our customers
- We serve: all citizens will get good service from public servants.

The acting mayor, Chairperson of Infrastructure, Cllr. Zebulon Mphofela outlined the challenges we face as municipalities in remote areas “government service points are often not optimally located in relation to where people live and many people still travel long distances to access services and information.

Furthermore, service points of different departments are often not located close to one another making it inconvenient for people to access them”. said Cllr. Mphofela

Some of the stakeholders and sector departments, which attended the launch, are Capricorn District Municipality, Limpopo Office of the Premier, ESKOM, SASSA, SALGA, GCIS, Department of Health, Home Affairs, Department of Labour, Department of Social Development, Cooperative Governance, Human Settlements and Traditional Affairs (CoGHSTA) and Local radio stations (Zebediela and Mphahlele FM).