

0800 20 50 53 ANTI-FRAUD HOTLINE

WHAT IS FRAUD?

Any illegal act characterised by dishonesty, concealment, or violation of trust intended in financial gain.









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SYMPTOMS OF FRAUD

- Behaviour change in employees
- Sudden change of lifestyle
- Employee refusing to take vacation leave
- Employees refusing to take promotions









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WHY DO PEOPLE COMMIT FRAUD?

- Opportunity weakness in internal control / lack of segregation of duties
- Pressure- financial pressure / economical pressure
- Rationalisation the feeling that everyone is doing it / feeling important that you are being overworked and underpaid.









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WHAT HAPPENS TO PEOPLE WHO COMMIT FRAUD?

- If found employees will be disciplined according to the collecting agreement
- Criminal Cases will be opened with South AfricanPolice Services (SAPS)









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EFFECT OF FRAUD TO THE MUNICIPALITY

- Poor service delivery
- Reputation damage
- Lack of investors' confidence
- Poor quality of service provided









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WHERE AND HOW TO REPORT FRAUD IN THE MUNICIPALITY

- Anonymous reporting to the Fraud Hotline Number 0800 20 50 53
- Reporting to supervisor or manager
- Report fraud to risk management office
- Report fraud to the Municipal Manager









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TYPES AND EXAMPLES OF FRAUD:

- Asset misappropriation-stealing cash or other assets (equipment, stationery, and information)
- Skimming stealing cash before it is recorded.
- Payment fraud payment for fictitious or inflated expenses (e.g. S&T)
- Expenses reimbursement fraud claiming extra kilometres on S&T
- Payroll fraud-claiming overtime hours not worked
- Financial statement- overstatement of assets or revenue
- Information misrepresentation - providing false information
- Corruption improper use of power and privileges
- Bribery soliciting anything for value to influence an outcome
- Conflict of interest undisclosed personal economic interest
- Wrongful use of confidential information





